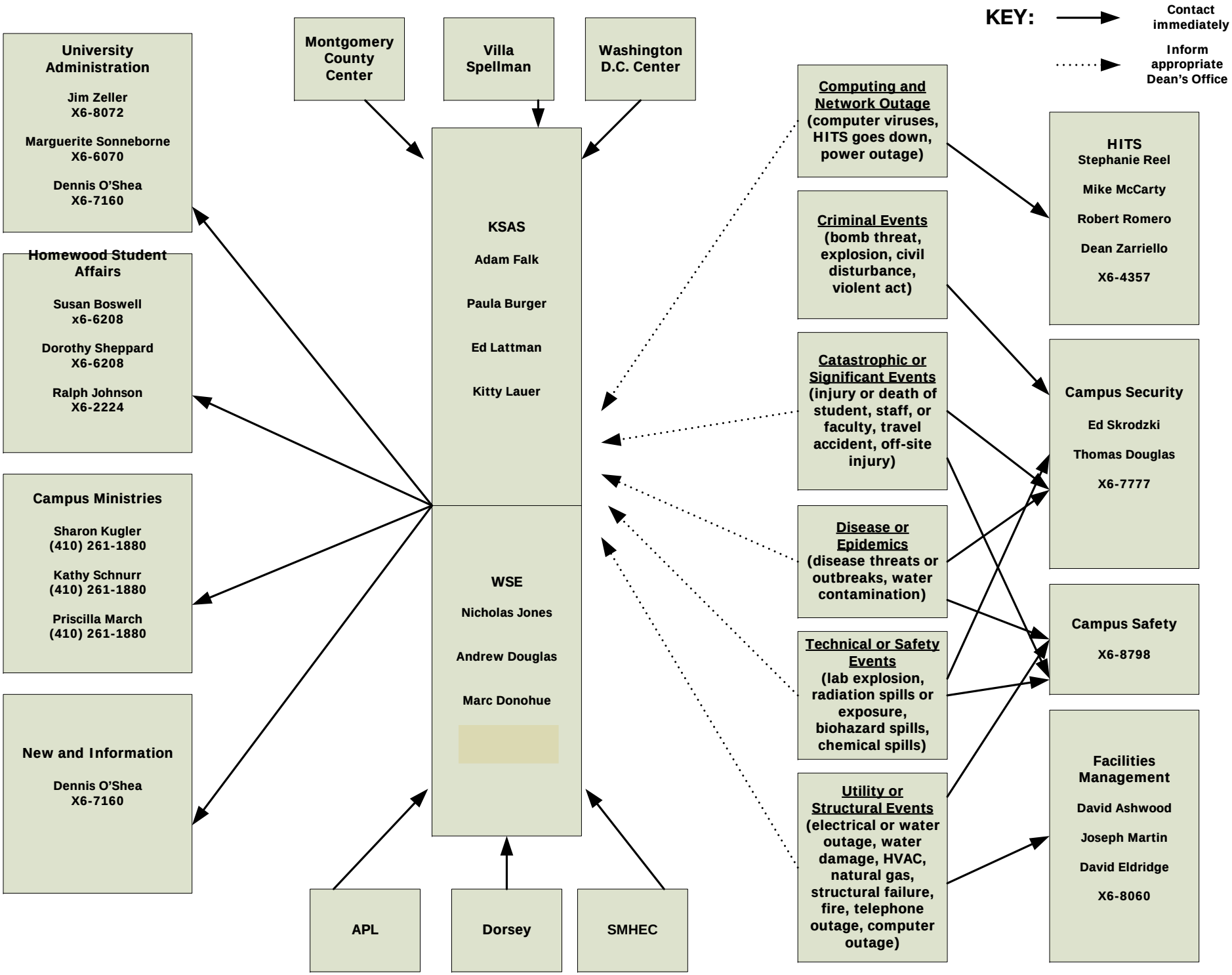HOMEWOOD CRISIS MANAGEMENT COMMUNICATION FLOW CHART 2005 - 2006